Office 365: Microsoft Teams Administration 1 Day

WorkshopPLUS

Duration: 1 day | **Focus Area:** Upgrade, Migration and Deployment | **Difficulty**: Medium

The Microsoft Teams Administration workshop will help you prepare your organization for the deployment and management of Microsoft Teams.
This one-day workshop is aimed at IT administrators and Helpdesk leads who are tasked with the administration and management of Microsoft Teams. You will learn about the various roles and tenant level controls. You will learn about the interop between Teams, SharePoint Online and Exchange Online and how to manage guest and corporate access.

◆ OUTCOMES ◆

01

SKILLS

Learn about the Microsoft Universal Toolkit for Teamwork, bringing together the best of Office 365. Understand the requirements, success tips and how to prepare for the deployment
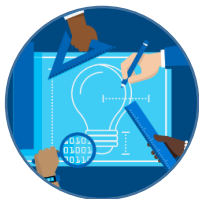
02

BEST PRACTICES

Knowing the requirements and what it will take to successfully deploy Teams. You can focus your team on the tools, techniques and methodologies to provide the best user experience possible in the cloud.

03

WAY FORWARD

Recommendations and guidance to help navigate your team and organization onward in its Admin and Helpdesk Readiness for Microsoft Teams

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◆ CAPABILITIES ◆

The formula for a successful Microsoft Teams deployment includes planning for people, process and technology. This offering addresses the all three of these key areas.

OUR EXPERTISE

Learn from industry experts that help enterprise customers solve their most challenging problems.

OPTIMAL OUTCOMES

Microsoft Premier Services aim to get you where you want to go faster regardless of where you are on the digital journey.
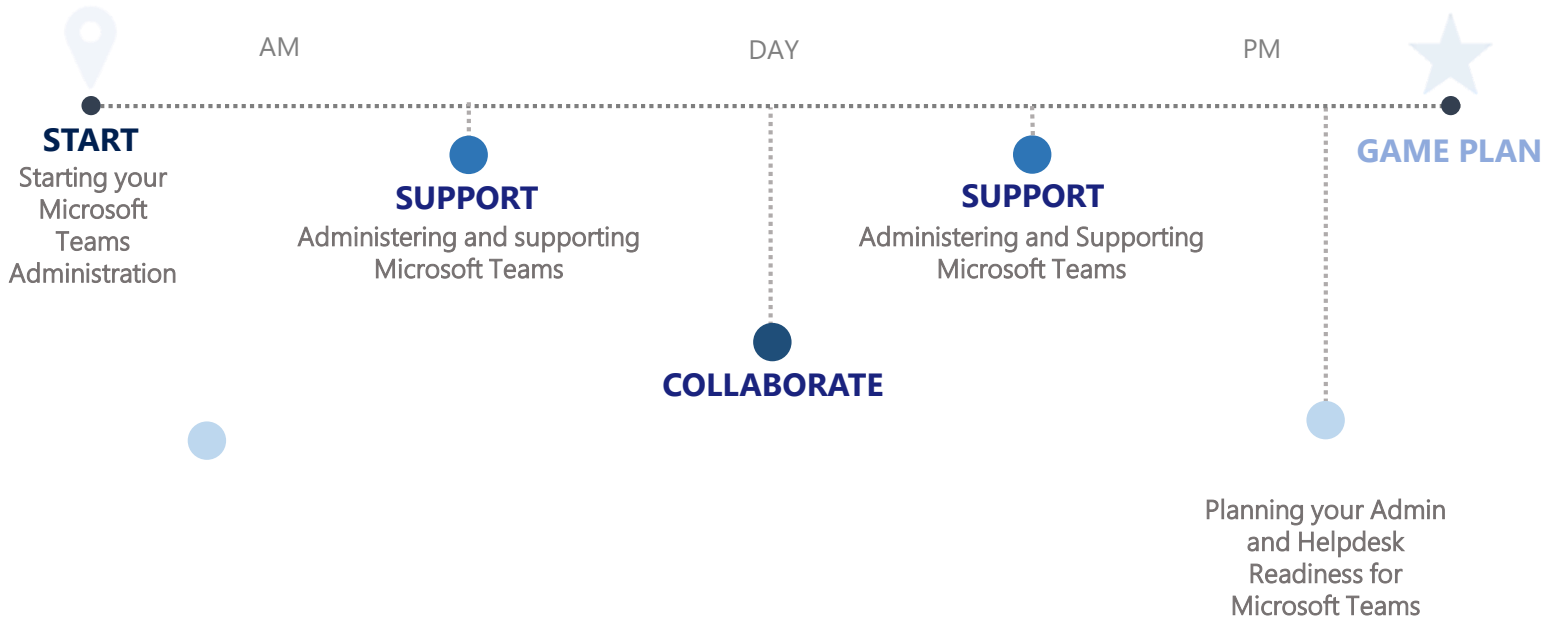
IN-DEPTH LEARNING

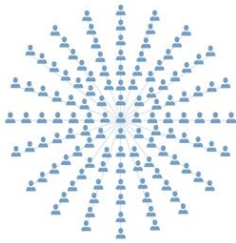Deep technical training that equips you to overcome challenging problems in the real world.

Microsoft

Duration: 1 day

The workshop is split into easy to manage sessions directed at different audiences to make scheduling the day easier!

AM   DAY   PM

START   **GAME PLAN**
Starting your
Microsoft
Teams
Administration

SUPPORT   **SUPPORT**
Administering and supporting   Administering and Supporting
Microsoft Teams   Microsoft Teams

COLLABORATE

Planning your Admin
and Helpdesk
Readiness for
Microsoft Teams

MICROSOFT
PREMIER SERVICES
STATS

1000+
COURSES COMPLETED

95%
CUSTOMER
SATISFACTION

WORLDWIDE
AVAILABLE

ADDITIONAL
DETAILS

Target Audience
This workshop is targeted at both IT technical architects, support and departmental business decision makers

Recommended participants include:

- IT Administrators
- Service Desk Leads
- Subject Matter Experts

Prerequisites
Before attending this workshop, it is highly recommended that you meet the following criteria:
- Have familiarity with the Office 365 workloads.

Microsoft